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# INSTALLING YOUR I LINK

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## 1. GATHER THE SUPPLIES YOU WILL NEED FOR INSTALLATION

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- Power supply (included with player)
- One or two RCA to RCA audio cables, depending on the services you have purchased.  
If you're only using one zone of music, all you need is one. If you're using your music player for on-hold messaging or another zone of music, you'll need one for each.  
Please note, if you are using something other than a Voice Solutions supplied commercial amplifier, you may need a different type of audio cable like an RCA to 3.5, RCA Splitter, or other. Our team is happy to help you determine whatever it is you might need. (splitter and RCA cable included)
- A power surge protector
- Ethernet cable in the proper length it will take to connect from the player to your router (6ft cable included with player)

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## 2. GET YOUR PLAYER SET UP

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- First, grab your Ethernet cable and plug one end into the Ethernet port.
  
- The other end should go into an open, numbered port on your router. Your business might require a specific port or router be used for this- if so, you'll want to locate the proper place to plug the Ethernet cable in.
  
- Next, grab the supplied audio cables and plug the RCA end into Channel A out, found on the side of the player. Be sure you are using the right fit for the output- if it feels too loose or too tight, you likely have the wrong cable. Please give one of the friendly Voice Solutions members a call and we will be happy to help you out!
  
- The other end of the cable will go into your amplifier. As we mentioned, most commercial grade amplifiers have a RCA input- though you may have a different amplifier. Before you plug anything from the player into the amplifier, make sure the amp is turned off and unplugged to avoid any potential power surges.
  
- Next, take the other end of your rca cable and plug it in into the available input on your amplifier.
  
- On most commercial amps the input is typically labeled with something like "input 2, others may show "aux" or something similar. The RCA cable can be plugged into either the white or the red connection point
  
- Consumer grade amps may have a pair of connections usually colored red and white or black and white. In this case an RCA splitter or "Y" cable may be necessary. If this is necessary, plug the cable from the output of the music player into the single end of the RCA splitter and then plug the red

connector into the red input and the white connector into the black or white input. Make note of what this input is called; in our experience the “CD” input is often best.

- If you are doing two zones of music (or a zone of music and messaging on-hold) you can repeat this step going from channel B out and into your amplifier or phone system if you’re installing your messaging on-hold.
- Now go ahead and make sure you’ve got your power supply cable plugged into the music player and the other end plugged into an open space on your power surge protector.
- Now you should have everything all set up just as you need it. Let’s go ahead and power the player on. If you turn the player around to look at the front the lights under Channel A and B should briefly light up. Channel A might turn a blinking orange at first but then should turn green and Channel B will do the same if you are hosting music or messaging content on it as well. If there is nothing on Channel B you will simply see red.
- At this point, go ahead and plug your amplifier back in and power it back on. With commercial amps look for the input 2 knob or the aux knob. This knob can be located on the front OR the back of the particular model you are using.
- Next, adjust the volume to an appropriate level for your location. In some cases it may also be necessary to adjust the “Master” volume to achieve the correct sound levels.
- With consumer amps it will be necessary to first select the input your music player is connected to.
- Finally, increase the volume until you are comfortable with the music level.
- If you do not hear music, double check the connections and make sure your volume is at the proper level and that the proper input has been selected.

### 3. CONFIRM INSTALLATION

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There’s just one last thing to do- verify that your player is online with a Voice Solutions representative! This will ensure your player can receive updates and download them as they are available. It also allows us to verify that everything looks good on the backend. To do this, simply call us at 763-595-8000 and select option 0